**Job title:** **Payroll Analyst – Residential Care Services**

**Responsible to: Assistant Payroll Manager**

**Accountable to:** **Payroll Manager – RCS**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Our Values**

## Fulfilling Lives is our core purpose

## Every one of us makes a difference is the belief that drives us

## Caring, Passionate and Teamwork are the values that underpin everything we do

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## Job Summary

To facilitate the efficient and cost-effective delivery of payroll services via an outsourced payroll solution (iTrent/Midland HR). To be a proactive member of a professional payroll team that works with our customer base.

### Key Responsibilities

* Ensure variable payroll data via manual and automated feeder systems is uploaded in to the payroll system in accordance with payroll calendar
* Validate the payroll output from the above and deal with any rejects that occur and administer the internal authorisation process
* Process all absences that require a payroll adjustment each period
* Process all Court Order instructions received from the HMCS in a timely manner and liaise with the various authorities to resolve any issues that arise
* Process and recover overpayments, providing regular updates to management and escalating exceptions
* Manage the out of cycle payment process so that all payments are fully recovered as soon as possible and the control account is balanced each period.
* Promptly resolve payroll queries with unit administrators or individual employees when required
* Provide regular (at least monthly) KPI reporting
* Support the annual pay uplift process in conjunction with the divisional and central HR teams under the guidance of the Assistant Payroll Manager.
* With guidance from the Assistant Payroll Manager, support the payroll requirements of acquisitions, mergers and integrations. Also provide support to facilitate the transfer of employees out of RCS division.
* Carry out ad hoc projects and other work within the division as and when required

This list of key responsibilities is not exhaustive and the post holder may be required to undertake other relevant and appropriate duties as reasonably required.

### Health and Safety

As an employee of Care UK, the post holder has a duty under the Health and Safety at Work Act 1974, to:

* Take reasonable care of the health and safety of themselves and all other persons who may be affected by their acts or omissions at work.
* Co-operate with their employer to ensure compliance with Health and Safety legislation and the Health and Safety policies and procedures of the organisation, not intentionally or recklessly interfere with, or misuse, anything provided in the interests of health, safety, or welfare, in pursuance of any of the relevant statutory provisions.
* To ensure that adequate measures are taken to protect the health and safety of all staff including the maintenance and upkeep of a safe environment.

**Data Protection**

The post holder must at all times respect the confidentiality of information in line with the requirements of the Data Protection Act and the company’s ISO27001 accreditation.  This includes, if required to do so, obtain, process and/or use information held on a computer in a fair and lawful way, to hold data only for the specified registered purposes and to use or disclose data only to authorised persons or organisations as instructed.

* This job description is subject to regular review and appropriate modification.

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| I confirm I have read and understand this Job Description **Name of postholder** |
| **Signature**  |
| **Date** |

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| **Criteria** | **Essential** | **Desirable** |
| Qualifications |   | * Studying for a recognised payroll qualification, e.g. CIPP.
* A Levels (or equivalent)
* GCSEs (or equivalent)

 including English and Maths |
| Experience | * Experience of working in dynamic, commercial environment
* Experience of working in an administrative/data entry role
 | * Prior experience of working on acquisitions / TUPE
* Experience of working in a high volume payroll function
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| **Technical Skills** | * The ability to understand fundamental payroll technical matters
* Good numeracy / literacy skills
* Competent IT skills including Excel

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| **Personal Qualities** | * Builds effective and credible relationships both internally and externally
* High level of accuracy and attention to detail
* Able to demonstrate logic and excellent problem solving skills
* Has the ability to raise standards through innovation and new ideas
* Will take responsibility for issues and resolve them
* Positive approach with a focus on understanding and delivering to customer requirements
* Excellent written and verbal communications
* Respect for confidential information
* Organised and structured approach
* Team focussed
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##### Person specification