

#### JOB DESCRIPTION

JOB TITLE: Maintenance

**RESPONSIBLE TO:** Home Manager

ACCOUNTABLE TO: Regional Director

## Care UK's Values

- Every one of us makes a difference
- Customers are at the heart of everything we do
- Together we make things better

### Job Summary

To ensure the premises and grounds are maintained to a high standard and provide the residents with a safe, comfortable and pleasant environment in which to live. Maintain all records in accordance with Company policies, procedures and guidelines.

### Key Responsibilities

- At the commencement of each day check maintenance books in the home and carry out repairs as required or contact engineers/service agent where applicable. (agreement by Home Manager).
- Complete all checks as stipulated in the Facilities Manual, on a daily, weekly, monthly, quarterly and annual basis as required. To familiarise yourself with the contractors call out system and their responsibilities in the home. To familiarise yourself with Homes emergency procedures i.e. fire, gas leak.
- Undertake maintenance of specific items of equipment e.g. Vent-Axia fans as designated by the Manager, maintaining records in accordance with Company Guidelines.
- Undertake basic electrical checks on all equipment, i.e. ensuring that all plugs and cables equipment are visually checked for signs of damage, labelling is legible and correct. Any faults are reported to the Home Manager and Electrical Contractor.
- Ensure that daily/weekly/monthly fire checks are completed which includes the fire alarm system, fire extinguisher and fire doors and record findings. Ensure the appropriate remedial action is taken (i.e. contact Service Company).
- Maintain all items of equipment and tools in a clean, safe and secure manner.
- Pre-weekend check; lights, electrical, heating, prior to the weekend or Bank holidays.
- To ensure monthly meter readings of gas, electricity and water are submitted to the Administrator/Manager on specified dates.
- To ensure deliveries to the Home are stored and checked as appropriate.
- To ensure all storage areas (excluding kitchen area) are clean and tidy and security is maintained.
- All Internal, external doors and pathways are kept clear and that any defects are reported to the Home Manager/Service Contractor

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- Undertake general redecoration works as instructed by the Home Manager.
- Undertake ground maintenance, keeping the grass cut, shrubs, bushes and hedges pruned and the site generally weed free.
- Where appropriate plant specific items to enhance the appearance of the grounds.
- Advise on specific areas of planting and general gardening maintenance.
- Use and maintain the equipment provided in a safe and secure manner.
- Ensure that all deficiencies in security and safety are reported to the Home Manager and relevant contractor.
- To be aware of maintaining resident's privacy and to communicate with nursing staff should works be required which will affect resident care.
- To liaise with the Home Manager at least once a week to discuss maintenance issues, re-decoration etc.
- Where necessary and under the direction of the Home Manager, assist in the collation of performance indicator data/evidence.

## Safeguarding of Vulnerable Adults / Mental Capacity Act

To complete training on Safeguarding of Vulnerable Adults and the Mental Capacity Act and be able to understand and implement SVA and MHA policies and procedures taking responsibility for reporting any safeguarding concerns to the senior person on duty or on-call RD

## Health and Safety

As an employee of Care UK, the post holder has a duty under the Health and Safety at Work Act 1974, to:

- Take reasonable care of the health and safety of themselves and all other persons who may be affected by their acts or omissions at work.
- Co-operate with their employer to ensure compliance with Health and Safety legislation and the Health and Safety policies and procedures of the organisation, not intentionally or recklessly interfere with, or misuse, anything provided in the interests of health, safety, or welfare, in pursuance of any of the relevant statutory provisions.

#### Data Protection

The post holder must at all times respect the confidentiality of information in line with the requirements of the Data Protection Act and the company's ISO27001 accreditation. This includes, if required to do so, obtain, process and/or use information held on a computer in a fair and lawful way, to hold data only for the specified registered purposes and to use or disclose data only to authorised persons or organisations as instructed.

This list of duties and responsibilities is by not exhaustive and the post holder may be required to undertake other relevant and appropriate duties as reasonably required.

This job description is subject to regular review and appropriate modification.

I confirm I have read and understand this job description

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Name of post holder

Signature

Date

HAZARDS					
Laboratory specimens		Clinical contact with patients/residents	Performing exposure prone invasive procedures		
Blood/body fluids		Dusty environment	VDU use		
Radiation		Challenging behaviour	Moving and handling		
Solvents	$\checkmark$	Driving	Noise		
Respiratory sensitisers		Food handling	Working in isolation		

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# **Person Specification**

CRITERIA	ESSENTIAL	DESIRABLE
Qualifications	GCSEs (or equivalent) including English and Maths	ONC in Building Construction or equivalent
Experience	Relevant building maintenance experience	Experience gained in a care home environment
Technical Skills	<ul> <li>A sound understanding of the main Health &amp; Safety Regulations, including COSHH and risk assessment</li> <li>Good communication skills both written and verbal</li> <li>Create and maintain working relationships with residents, colleagues and visiting contractors</li> </ul>	
Personal Qualities	<ul> <li>Shares ideas with others [to make improvements]</li> <li>Keen to learn and improve own performance</li> <li>Committed to communicate with customers to understand their needs</li> <li>Will go the extra mile to help fulfil customers needs</li> <li>Has a 'can-do' attitude to work</li> <li>Enjoys working effectively as part of a team</li> </ul>	